

The **North Simcoe Family Health Team (NSFHT)** provides education, supportive and clinical services to children and adults with chronic illness in a primary care setting. We strive to promote healthy living and prevention of complications by enhancing self-management practices and care. Offering a dynamic and supportive working environment, NSFHT is currently seeking candidates for the following positions:

**Virtual Care Coordinator (RN/RPN) – 1.0 FTE Temporary
Contract to March 31,2022 with possibility of renewal
Salary: \$74,148**

The successful candidates will possess the following qualifications:

- Strong physical assessment skills to assist the physician/specialist during virtual medical visits and supporting patients while they become comfortable with virtual appointments.
- Coordinate and book appointments with patients.
- Support patients during virtual appointments.
- Establishes a therapeutic relationship with patients, their family members/caregivers to build trust and effectively deliver appropriate care in collaboration with the physician.
- Maintains clinical records and documents, patient assessment findings, goals, treatment plans and interventions in accordance with the NSFHT policies and procedures and College of Nurses.
- Experience with virtual care technology.
- Protects patient confidentiality in accordance with legislation.
- Registration in good standing with the College of Nurses.
- 3-5 years of current nursing practice preferred.
-

Qualified applicants should email a cover letter and resume to:
Tammy Johnston, Executive Assistant at tjohnston@nsfht.ca by **Friday October 29th, by 4:00pm**

The NSFHT offer's in lieu of benefits and vacation.

Proof of full COVID-19 vaccination required per NSFHT policy, or receipt of an accommodation under the OHRC, including a medical exemption.

NSFHT recognizes that everyone is a unique and valued member of the community and will therefore be treated with fairness and openness.

Virtual Care Coordinator – Registered Nurse

Job Description

Reporting to the Executive Director, the Registered Nurse will act as part of the North Simcoe Family Health Team (NSFHT) care team to assist and ensure patients receive necessary care virtually using the Ontario Telemedicine Network. This position is funded by NSM LHIN via CHC Inc.

JOB RESPONSIBILITIES

- Provide timely coordinated patient care via telemedicine and facilitate patient appointments with appropriate physician.
- Ability to conduct virtual visits performing examinations using tele-diagnostic equipment with the direction of the physician.
- Maintain clinical competence in caring for clients across a broad spectrum of care in compliance with PHIPA.
- Confident in providing a thorough physical assessment of patients.
- Maintains professional competence and knowledge of current practices by participating in professional development and ongoing research.
- Establishes therapeutic relationships with patient, their family members/caregivers/SDMs.
- Collects, prepares, and submits statistical reports to appropriate persons and meets/exceeds Ministry of Health benchmarks.
- Maintains clinical records and documents patient assessment findings, goals, treatment plans and interventions in accordance with NSFHT policies and procedures and as per guidelines established by the College of Nurses.
- Protects patient confidentiality in accordance with legislation, NSFHT policies and standards established by the College of Nurses.
- Other duties as assigned.

EDUCATION

- RN Baccalaureate degree
- Registration in good standing with the College of Nurses of Ontario
- OTN Certification for providing care via telemedicine an asset (or training provided)

KNOWLEDGE/EXPERIENCE

- 3-5 years of current Nursing practice (focus on primary care in a community setting considered an asset)
- Experience in program development, implementation, monitoring and evaluation
- Experience educating and health teaching individuals with diverse backgrounds
- Knowledge of other community resources, treatment centres and organizations
- Good understanding of the roles of other health care professionals and complementary therapies
- OTN and EMR (Oscar or Accuro) considered an asset.

SKILLS

- Demonstrated strong communication skills in English, both written and verbal
- Solid clinical assessment skills
- Excellent computer, presentation, and educational skills
- Demonstrated ability to organize, prioritize and multitask efficiently
- Strong interpersonal skills to work with diverse client groups with varying levels comprehension and language capability
- Effective listening, observation, and facilitation skills to effectively assess the client and provide appropriate treatment and consultation

- Ability to communicate information effectively through a variety of means including meetings, reports, letters, and presentations
- Ability to deal with demanding interpersonal situations and respond with good judgment and understanding
- Ability to analyze and independently problem solve
- Strong critical thinking skills
- Demonstrated commitment to inter-professional practice
- Valid Ontario driver's license and use of own vehicle for NSFHT business.

DELIVERABLES

- The achievement of deliverables is monitored by NSM LHIN, through quarterly reporting and feedback. It is the role of the Health Service Provider (HSP) to bring any anticipated risks or issues related to achieving deliverables to the attention of the Clinical Manager as soon as they are identified.
- Must achieve 850 clinical events within a fiscal year – as per NSM LHIN requirements and may alter depending on agreement structure.